

Pre-Intermediate 2
Unit 2 Dialog
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At the Airport Information Desk

Erica is at an airport. She is getting some information about the places that she wants to go to.

Point:

The word “information” is uncountable. We can’t add the plural s to it.

- ✗ The informations are wrong.
- ✓ The information is wrong.
- ✓ The pieces of information are wrong.

Erica: Excuse me. Could you tell me where the bank is.

Man: There’s one upstairs, across from the duty-free shop.

upstairs ≠ downstairs

across from = opposite

duty = the tax that we pay to the customs

duty-free = without any duties

duty-free shop = a store, for example, in an airport, that sells goods without charging the tax that would normally be added to their price

Point:

In noun clauses, we should use the word order of a statement. We can’t use the word order of a question in a noun clause.

Clause = a group of words which start with a conjunction (e.g. who(m), what, that, where, when, which, ...) and have a subject and a verb

Noun Clause = a clause which functions as a noun

Word Order = the arrangement of word in a sentence

Statement = a sentence which gives us some information

Example:

- ✗ Could you tell me where is the bank?
 - ✓ Could you tell me where the bank is?
- where the bank is ⇒ **Noun Clause**

Erica: Oh, thanks. Do you know what time it opens?

Man: It must be open now. It opens at 8 A.M.

✗ Do you know **what time does it open?**

✓ Do you know **what time it opens?**

What time it opens ⇒ **Noun Clause**

It must be open now. = I am sure it is open now.

A.M. = Ante Meridiem = Before Noon

P.M. = Post Meridiem = After Noon

A.M. and P.M. originally come from the Latin language.

Erica: Good. And can you tell me how often the buses leave for the city?

Man: You have to check at the transportation counter. It's down the hall.

✗ Can you tell me **how often do the buses leave for the city?**

✓ Can you tell me **how often the buses leave for the city?**

how often the buses leave for the city ⇒ **Noun Clause**

transportation = the movement of people or goods from one place to another place

goods = things which we can buy

hall = hallway, corridor = a passage inside a house, apartment building, school, hotel, etc. with doors to other rooms or apartments along its sides

Erica: OK. And just one more thing. Can you tell me where the emergency exit is?

Man: Right behind you, ma'am. You can't miss it.

✗ Can you tell me **where is the emergency exit?**

✓ Can you tell me **where the emergency exit is?**

where the emergency exit is ⇒ **Noun Clause**

emergency exit = a door in a building or vehicle that people can escape through if there is an emergency

emergency = something dangerous or serious, such as an accident, that happens suddenly or unexpectedly and needs fast action in order to avoid harmful results

right = exactly

ma'am = madam

You can't miss it. = You can find it very easily.

Erica wants to know

- where the bank is.
- what time the bank opens.
- how often the buses leave for the city.
- where the emergency exit is.

Full Text:

At the Airport Information Desk

Erica is at an airport. She is getting some information about the places that she wants to go to.

Erica: Excuse me. Could you tell me where the bank is.

Man: There's one upstairs, across from the duty-free shop.

Erica: Oh, thanks. Do you know what time it opens?

Man: It must be open now. It opens at 8 A.M.

Erica: Good. And can you tell me how often the buses leave for the city?

Man: You have to check at the transportation counter. It's down the hall.

Erica: OK. And just one more thing. Can you tell me where the emergency exit is?

Man: Right behind you, ma'am. You can't miss it.

Sample Summary:

Erica is at an airport. She is talking to the clerk at the information desk because she needs to get some information. She wants to know where the bank is and what time it opens. The bank opens at 8 A.M. and it must be open now because it is after 8 o'clock in the morning now. She also wants to know how often the buses leave for the city, but the clerk doesn't know anything about it and she has to check at the transportation counter which is down the hall. Finally, Erica wants to know where the emergency exit is. The emergency exit is right behind her and she just needs to turn back to find it.

Source:

[Pre-Intermediate 2 \(anglophone.ir\)](http://anglophone.ir)